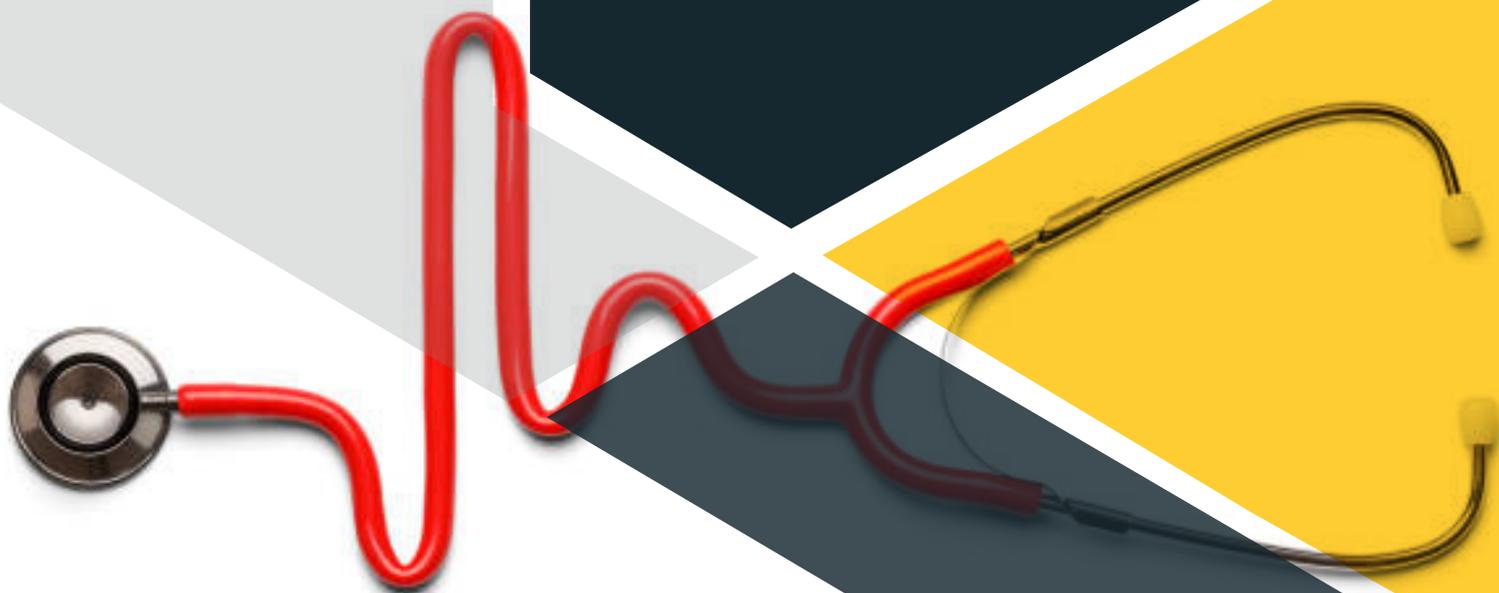


RIVERSAFE
INTEGRITY, INNOVATION, IMPACT

Splunk Health Check

BUSINESS **SOLUTIONS** SHEET



PREVENTION IS BETTER THAN CURE

You'll no doubt be familiar with the saying 'Prevention is better than cure'. In other words, it is better to try to keep a bad thing from happening in the first place, than it is to fix the bad thing once it has occurred. So just as we go for regular check-ups to make sure that our health is in order, it is sound best practice to do the same with your technology systems, particularly when this relates to the security systems protecting your business.



OUR PROFESSIONAL SERVICES CONSULTANTS PRIDE THEMSELVES IN PROVIDING EXPERT ADVICE IN ARCHITECTURE, DATA QUALITY, ONGOING MAINTENANCE, AND SUPPORT OF SPLUNK ENTERPRISE AND ITS PREMIUM APPS.

OPTIMISING YOUR SPLUNK DEPLOYMENT

At this point you may say that you have bought some technical solutions, Splunk for example, to help you manage what has now become an increasingly complex and constantly evolving threat environment. However, simply throwing money at the problem can be a bit of a false economy. Many organisations are guilty of going through a tick-box exercise with regard to their security: i.e. "we bought Splunk so now we have what we need to protect our business and optimise our systems and data."

maintaining and optimising Splunk on behalf of our clients. In fact, we have been awarded the EMEA Splunk Professional Services Award for three out of the last four years.

UNDERSTAND THE HEALTH OF YOUR SPLUNK ENVIRONMENT

We know from experience that when we are engaged to Health Check one of our customers, this typically reveals problems with their Splunk environment. These issues can range from trivial matters that have a small performance impact, through to fundamental blockers to business effectiveness. Many of these problems could have easily been avoided. This is why it's so important to have someone with the right technical know-how visit and check on your Splunk environment periodically, especially after any large changes to the environment such as a version upgrade, or a shift from standalone to clustered architecture.

Health checks allow you to once again have confidence that your environment is functioning optimally and they also give you the opportunity for someone with a depth of knowledge and experience to highlight ideas and approaches to using Splunk that you may not have considered before, or to highlight new features you didn't even know you could use.

WHY RIVERSAFE?

Our Professional Services consultants pride themselves in providing expert advice in architecture, data quality, ongoing maintenance, and support of Splunk Enterprise and its premium apps. Our team consists of qualified consultants who can audit and review your environment, identifying potential risks, bottlenecks, and improvements for your enterprise, cloud, or hybrid Splunk platform.

WHAT'S ON OFFER

Our Health Check includes:

Discovery:

- Review of Splunk architecture and base configurations
- Performance assessment
- Index and search time configurations review
- Application distribution consistency
- Server configuration review
- Data quality review
- Pipeline auditing
- Security review

Architecture review:

- Review Splunk architecture for best practices
- Consultation on platform expansion / sustainability
- Planning migration from on-prem to cloud
- Capacity planning / review

Fine tuning:

- Optimisation for data onboarding, application management, and searching
- Application of Splunk best practices
- Splunk ES / ITSI / PCI / Exchange optimisation

Reporting:

- Report on the findings along with recommendations and guidance on best practices



COMPLEMENT YOUR TECHNOLOGY WITH A HEALTH CHECK

Buying Splunk is a great first step, but unless you continue to manage and optimise it, then the chances are that you won't keep up with the pace at which threats, Operational status KPI's and technology are evolving and your configuration will soon be out of date.

Ask yourself a couple of key questions: How confident are you now that your Splunk deployment is functioning as it should? How confident are you that you're getting the best performance out of it?

THREE TIMES WINNER OF THE EMEA SPLUNK PROFESSIONAL SERVICES PARTNER AWARD

Here at RiverSafe our Splunk Professional Services Consultants work day in and day out with a variety of customers deploying, implementing,

PREMIUM OR STANDARD?

The Premium Health Check requires a week of professional services, whereas customers have the option to purchase the standard assessment consisting of three days, excluding the application of potential changes or fixes.

The matrix below lists the services covered by our Premium and Standard Health Check:

	PREMIUM	STANDARD
Review of Splunk Architecture and Configurations	✓	✓
Data Sources assessment ('golden' props, Data Models, CIM mapping)	✓	✓
Splunk performance metrics (misconfigurations, slow searching behaviour, skipped searches)	✓	✓
Review apps and add-ons	✓	✓
Audit existing SPL in scheduled searches and provide recommendations	✓	
Capacity planning (index retention, volume management)	✓	✓
Security review (user/role management)	✓	✓
Fine tuning and assisting with application of best practices	✓	
Reporting findings, recommendations and customer walkthrough	✓	✓



ABOUT RIVERSAFE

RiverSafe provides Cyber Security, Cloud and Analytics services to ensure customers can see and respond to the security threats across their digital enterprise. We enjoy strong partnerships with many market leading vendors enabling us to provide high-value customer solutions. RiverSafe drives innovation for our customers which has enabled us to sustain our continued growth. We have a strong track record of delivering results – largely down to our team of highly experienced consultants with a reputation for delighting customers.

For more information please visit:

www.riversafe.co.uk

WHY RIVERSAFE

We offer a comprehensive capability to enable our customers to accelerate time to value, de-risk deployment and manage business risks.

- Passionate about customer success
- Flexible, highly skilled resources
- Comprehensive suite of services
- Collaborative
- Proven track record
- Vendor endorsed

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GET IN TOUCH

If you would like to find out more about how RiverSafe can help you please contact us on

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