

**RIVERSAFE**

**MANAGED PLATFORM  
ENGINEERING SERVICE**



OUR MANAGED PLATFORM ENGINEERING SERVICE FOR SIEM, SOAR AND UEBA HELPS ORGANISATIONS WITH IN-HOUSE SECURITY INCIDENT MANAGEMENT AND SOC TEAMS TO GET THE BEST OUT OF THEIR SOC TOOLS WITHOUT RETAINING THEIR OWN SPECIALIST ENGINEERING TEAM.



## OUR SERVICE

When organisations invest in complex, enterprise tools like SIEM, SOAR and UEBA, they do so to give themselves the best chance of responding effectively to security concerns.

The engineering workload that comes with it (tasks like event source onboarding, platform fault resolution, monitoring the performance and stability of the platform, keeping software components up to date and creating new data analyses) is just the operational cost of owning one.

RiverSafe's Managed Platform Engineering Service exists to take that pain away.

We can cover all of the engineering tasks listed above, but we know all organisations are different, so we have flexible service level commitments to meet your needs, flexible contract durations and flexible delivery models.

It doesn't matter if you have a cloud, hybrid or data centre environment, our service has you covered.

## WHY RIVERSAFE FOR MANAGED SERVICES?

Riversafe is a Splunk Partner of the year multiple times since 2015. We are also a trusted partner for Exabeam, Palo Alto and AWS.

Our team is widely respected for its technical depth and customer focus.

## SPECIALIST, PROACTIVE, COLLABORATIVE, FLEXIBLE.

Finding and retaining people with specialist skills in SIEM, SOAR and UEBA is a challenge for many organisations. Our service delivers both the specialist skills and resource levels to deliver all of the vital maintenance to keep your SOC tools running effectively.

Our collaborative and flexible approach means you have the resource you need, whenever you need it, without losing any control.

## A UNIQUE APPROACH

We've developed a distinctive approach to ensuring the health of SIEM, SOAR and UEBA platforms – Our RPI (Riversafe Platform Intelligence) Framework. A combination of system profiling, protective maintenance, integrity checks, component monitoring and functional assessments provide us with a unique view of platform status.

## WANT TO KNOW MORE?

Get the full story of how we deliver Managed Platform Engineering Services by downloading the in-depth datasheet, one of our customer stories, or contact us directly to start a conversation.

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